

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THIS NOTICE IS EFFECTIVE 01/25/03 UNTIL FURTHER NOTICE.

Right to Notice:

As a patient, you have the right to adequate notice of the uses and disclosures of your protected health information. Under the Health Insurance Portability and Accessibility Act (HIPAA), Iris Eyecare Services, PLLC can use your protected health information for treatment, payment and health care operations.

We may use and disclose your health information under the following circumstances:

- a) to a physician or other health care provider providing treatment to you or that you have been referred to by us,
- b) to obtain payment for services we have provided to you,
- c) in connection with our healthcare operations, ie. quality assessment and improvement activities, conducting training programs, accreditation, certification, licensing or credentialing activities.

Your Authorization:

Most uses and disclosures that do not fall under treatment, payment, health care operations will require your written authorization. Upon signing, you may revoke your authorization (in writing) through our practice at any time.

Emergency Situations:

In the event of your incapacity or an emergency situation, we will disclose health information to a family member, or another person responsible for your care, using our professional judgement. We will only disclose health information that is directly relevant to the person's involvement in your healthcare.

Required by Law:

We may also use your health information when we are required to do so by law.

Abuse or Neglect:

We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the victim of other crimes. We will do so to avert a serious threat to you or other people's health or safety.

National Security:

We may disclose the health information of Armed Forces personnel to military authorities under certain circumstances, and to federal officials, if required for lawful intelligence, counterintelligence and other national security activities. We may disclose health information of inmates or patients to the appropriate authorities under certain circumstances.

Appointment Reminders:

We may use or disclose your health information to provide you with appointment reminders via phone, fax, e-mail or letter.

Your Rights as a Patient:

You have the right to restrict the disclosure of your protected health information (in writing). The request for restriction may be denied if the information is required for treatment, payment or health care operations.

- You have the right to receive confidential communications regarding your protected health information.
- You have the right to inspect and copy your protected health information.
- You have the right to receive an account of disclosures of your protected health information.
- You have the right to a paper copy of this notice of privacy practices.

Legal Requirements:

Iris Eyecare Services is required by law to maintain the privacy of your protected health information. We are required to abide by the terms of this notice as it is currently stated, and reserve the right to change this notice. The policies in any new notice will not be in effect until they are posted to this site, or are available within our office.

Complaints:

If you have complaints regarding the way your protected health information was handled, you may submit a written complaint to our office. You will not be retaliated against in any manner for a complaint.

Contact Information:

Iris Eyecare Services, PLLC

Dr. Iris L. Flores

21 W. Jubal Early Drive

Winchester, VA 22601

540-722-6346